



2024 IMPACT REPORT



OUR MISSION

To improve the quality of life for people with intellectual and developmental disabilities (IDD) and those who care for them.

OUR VISION

A community where all people with IDD and those who care for them have the supports and services they need to reach their maximum potential.

MORE THAN 2,300 FAMILIES SERVED THIS YEAR

The Arc of San Antonio is a 501(c)(3) nonprofit. Visit www.arc-sa.org or call (210) 490-4300.



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FY23-24

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GRATEFUL

Dear Friends,

What a fantastic year it has been for The Arc of San Antonio! Your generous support empowered us to serve more than 2,300 families this year. Together, we have faced challenges head-on, replacing 11 HVAC units between our two facilities and putting on a brand-new roof on the Pam Stephens Center location. Our momentum also helped propel us to a record-breaking Roses and Races Gala – netting more than \$395,000.

The Adult Life Enrichment (ALE) program remains a cornerstone of our services, supporting 200 adults with IDD annually. Over 2,100 families benefited from our free care coordination, case management, and referral services.

We still face the pressing challenge of a widening gap, \$1 million this year, between revenues and ALE program expenses. The current Medicaid reimbursement rate of \$10.60/hour is untenable. In the upcoming 2025 legislative session, The Arc will join forces with partners from across the state to advocate for an increase in reimbursement rates to continue to provide quality services with dedicated and caring staff. We hope you will join us!

I am profoundly grateful to each of you—our donors, our amazing staff, and our dedicated board—for standing by us. It is my privilege and honor to walk alongside you in fulfilling our mission of improving the lives of people with intellectual and developmental disabilities and those who care for them.

With heartfelt thanks,





FACES OF THE ARC!

INSPIRATION

Since 2022, The Arc of San Antonio has teamed up with the talented artists of the Coppini Academy of Fine Arts for an inspiring collaboration: *Faces of The Arc*. This heartwarming series highlights participants from our Adult Life Enrichment (ALE) program, capturing their unique spirits and vibrant personalities on canvas.

Each ALE participant featured in the series receives their masterpiece to treasure forever. The excitement culminates in a lively reception—a colorful celebration where artists, participants, caregivers, and staff gather to admire the stunning collection of portraits. It's an unforgettable event filled with laughter, connection, and the pure joy these remarkable artists bring to The Arc and our participants.



Adult Life Enrichment (ALE)

The Adult Life Enrichment program inspires adults (18 years and older) with IDD to discover and develop their unique talents and passions through engaging, hands-on learning experiences. With a thoughtful mix of onsite and community-based activities, participants are empowered to confidently pursue personal goals and aspirations. These enriching opportunities foster stronger relationships, meaningful volunteer contributions, and greater independence, paving the way for a vibrant and fulfilling future.



201 Participants

Enrolled in ALE

128 Average

Daily Attendance

72,000 Hours

Onsite Programming/
Life Skills Programming

Over 28,000 Hours

Community Integration

Community Services Case Management (CSCM)

CSCM supports families who care for children and young adults with special health care needs and disabling conditions that Medicaid does not currently cover.

The Arc helps caregivers navigate the overwhelming network of service providers. Case Managers work with families to identify needs, create personalized care plans, and help connect with resources in areas such as financial planning, Medicaid Waivers, transition to adulthood, health care, education, community support, and guidance for the future. Most families served by CSCM qualify as low income.

265 individuals 3 to 21 years old served.

76% with autism as primary diagnosis.

24% with other diagnoses such as cerebral palsy, Down syndrome, and genetic/chromosomal conditions.

Family Support Services (FSS)

The Arc helps families access community-based resources through all stages of life. The FSS program provides a social service “home” for caregivers of children and adults with intellectual and other developmental disabilities.

FSS staff connect families to community resources like funding programs, medical providers, respite care, support groups, case management services, and advocacy.

FSS is funded entirely through donations, enabling us to serve families without regard to age, diagnosis, or income.

771 unduplicated families received care coordination support.

593 additional families assisted with resources and referrals.

Partnerships with **13 school districts** and some charter and private schools.

Supporting a Family: Giving Hope

The Arc recently helped a family navigate transition with the death of a primary caregiver. This family was grappling with profound loss and newfound responsibilities. A student lost her mother in April and just turned 18, leaving her grandmother to step in as her primary caregiver. Despite her unwavering love and dedication, the grandmother faced immense challenges without legal guardianship documentation. She had been trying to secure guardianship through a legal firm for months.

Understanding the urgency of the situation, FSS coordinator Lillian immediately assured the grandmother that she would find the necessary resources and support. True to her word, a few days later, Lillian connected with representatives from the Bexar County Probate Court. She shared the family's plight, and they provided critical information to help move the guardianship process forward. Today, we are happy to report that the grandmother completed the required evaluation, and in October 2024, guardianship was granted.



Community Living Assistance and Support Services (CLASS)

CLASS, a Medicaid Waiver program, provides home and community-based services as an alternative to an intermediate care facility for individuals with an intellectual disability or related conditions.

The Arc provides comprehensive case management and assists participants in accessing the resources they need to live and work as independently as possible. Case Managers coordinate attendant care, specialized therapies, adaptive aids, minor home modifications, family respite care, and more. Long-term supports and services (LTSS) are based on the child's or adult's unique needs identified in an individual plan of care developed by the participant and their service planning team.



481 individuals served enabling participants to **live with family or independently** through long-term supports and services.

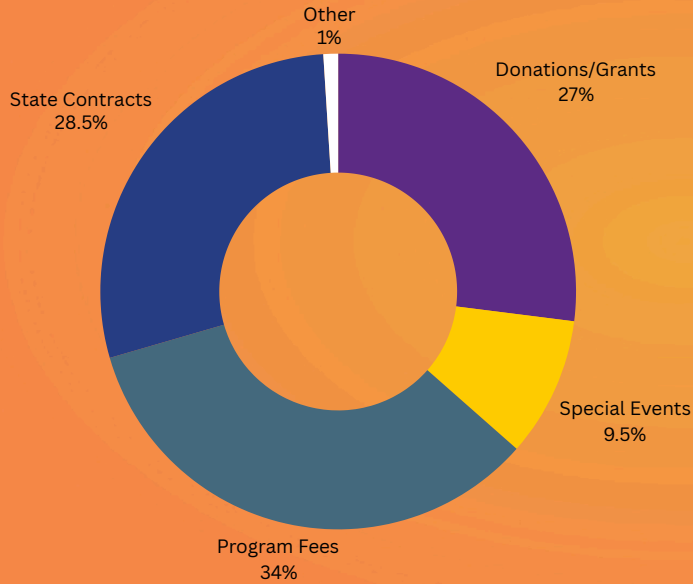
Roses And Races Gala

ENERGIZED

On May 4, four hundred of our closest friends, supporters, advocates, and donors joined us at the stunning Estancia del Norte for a Derby Party to remember. Thanks to the generosity of caring and compassionate donors such as yourself, we raised an incredible \$395,000 with our event. Our hearts are full of gratitude and appreciation as we work tirelessly to ensure these funds will help individuals with IDD.



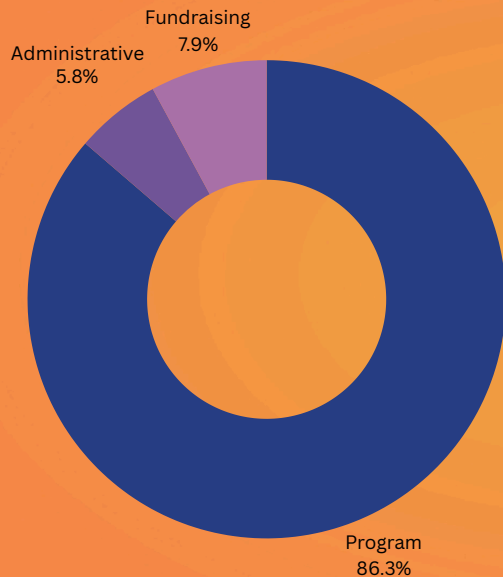
FY24 REVENUES



Summary

Donor Support	\$ 1,109,725
Individuals, Foundations, Corporations	
State Contracts	\$ 1,187,327
Case Management, Navigation Services	
Program Fees	\$ 1,427,387
Day Habilitation	
Special Events	\$ 395,122
Roses & Races Gala	
Other	\$ 40,282
TOTAL REVENUE	\$ 4,159,843

FY24 EXPENSES



Summary

Program	\$ 3,841,632
Direct Care, Case Management	
Fundraising	\$ 352,126
Development	
Management	\$ 259,774
Administrative	
TOTAL EXPENSES	\$ 4,453,532

***Note: General and Administrative Expense Ratio 13.7%**

Financial Position

Total Current Assets	\$ 1,358,425
Total Property & Equipment	\$ 2,080,068
Other Assets	\$ 699,314
Total Assets	\$ 4,137,807
Total Liabilities	\$ 280,054
Net Assets - w/o Donor Restriction	\$ 3,570,908
Net Assets - with Donor Restriction	\$ 286,845
TOTAL Liabilities & Net Assets	\$ 4,137,807

Become an ArcAngel: Change Lives with Your Monthly Support

At The Arc of San Antonio, every day is an opportunity to make a difference in the lives of individuals with intellectual and developmental disabilities (IDD). By joining The ArcAngel Monthly Giving Program, you become a steady source of hope and empowerment for the people we serve. Your monthly, recurring gift builds a foundation for transformative opportunities—helping individuals achieve their dreams, connect with their communities, and live their fullest lives. Consider becoming an ArcAngel today!

	\$10 Enables ALE participants to deliver hot meals to senior citizens in our community.	\$25 Helps improve fine motor skills and inspires creativity for adults with IDD participating in art activities.
\$50 Assists a family needing respite while their loved one with IDD spends a day at The Arc in the ALE program.	\$100 Provides quarterly comprehensive case management services for five children with IDD.	\$250 Helps five families develop and self-implement plans that address their immediate and long-term needs for their loved one with IDD.
\$500 Helps provide direct support to professionals who build functional living skills, maximize learning potential, and enhance the quality of life for adults with IDD.	HOW YOUR MONTHLY DONATION WILL HELP.	



Connect with us!
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